

UPDATE Network Outage - Flooding NSW

Afternoon All,

Please see below update in regard to rail outages

QLD <> VIC

- Rail line in this lane is expected to reopen Monday 07/11
- Coles Collect are working to convert loads that are scheduled to be despatched 03/11 and 04/11 to road (capacity permitting)
- Incremental cost of converting rail volumes to road will need to be passed on.

QLD & NSW <> WA

Rail line remains closed and is expected to reopen mid-November.

Ambient Freight

- Coles Collect will continue to collect Ambient freight out of QLD and NSW. Freight will be despatch to VIC via road and then being despatched on the VIC>WA rail service (capacity permitting)
- Incremental cost of diverting volumes via VIC will need to be passed on.

Temperature Controlled Freight

- Coles Collect are unable to transport TC freight ex QLD & NSW into WA. As a result, Coles Collect are unable to complete collections until the rail reopens.
- Should you wish to cancel your collections, please advise so we can cancel tender accordingly.
- Coles Collect are currently working through outstanding tenders with our carrier partners & Coles category teams and will advise on this further

*** This excludes any ad hoc collections already agreed upon for Fresh Convenience and Meat.

Thank you for your patience during this time